

ENERGOINVEST

ENERGOINVEST, d.d. - Sarajevo

Manager's Statement

Dear business partners, esteemed employees

Quality of products and services, environment protection as well as health protection and work safety are result of joint action of all that have responsibilities and authorities to fulfill constantly growing requirements and needs of the customers, as well as other interested parties.

Therefore, we are developing environment where all employees, and especially directors at all levels will give their full contribution through mutual appreciation, readiness for changes and proactive action as well as taking responsibility for quality their own engagement in fulfilling:

- Quality management system requirements,
- Environmental management requirements, as well as
- Health protection and work safety management requirements,

With respect to achieving quality objectives, environmental protection requirements, as well as health protection and work safety objectives that were settled.

Basic directions and frameworks within we are leading our business operating are expression of our conscience and commitment of all employees for quality, environment protection, as well as health protection and work safety.

We want to stay famous in the world with our quality,

and we want to establish our success on recognized quality with the highest requirements with competitive prices and complete satisfaction of our customers, maintaining image of the company with high reliability.

We always aspiring to exceed expectations of our customers,

And all our knowledge, energy and available resources are directed to identify and understand customer's needs and requirements as well as its complete achievement.

We improving our products, processes and management system

Aspiring to business excellence, taking permanent care about working conditions, health and safety protection and environmental protection.

Integrated management system that was applied in our company was established on our key processes and requirements of referenced standards. Its goal is support in achieving our commitments in managing total business activities, as well as demonstrating our capability to make projects consistently, delivery of products as well as rendering services on general customers satisfaction as well as satisfaction of other interested parties.

All of us have obligation to apply consistently established integrated quality, environment, health and work safety management system, and management at all levels, process owners and management representative for IMS constant measurements and improvements, aspiring to business excellence.

Sarajevo, February 2012.

Acting Manager

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